

How to update your premium remittance information

Have you been notified by Aflac or your assigned Aflac representative that you need to update your check, ACH or wire transfer payment details? Please review this flyer to understand your next steps.

Banking details

Review the updated address, account number and routing number for each organization so you can verify whether you still need to update your billing information. Please note:

1. For wire transfer and ACH, if the last four numbers of the bank account do not match the information you have on record, please contact your assigned Aflac representative or Partnershipcontrolgroup@Aflac.com for support.
2. For checks, the address you use is determined by the state you are located in and whether or not you are overnighting your envelope.
3. If you have products from two or more organizations — for example Aflac Dental and Vision, in addition to any group or individual voluntary benefits — you must submit separate payments to each entity.

New account numbers

Payment center location	Checking account no.
PNC Bank routing number for ACH and Wire: 043000096	
Traditional - Columbus/NY	
Columbus	*****7539
New York	*****7512
Aflac Group - Columbia/NY	
Aflac Group	*****8224
Aflac Group NY	*****8208
PLADS Aflac Paper	
PLADS	*****3365
PLADS NY	*****3429



Aflac Dental & Vision products are offered and underwritten by American Family Life Assurance Company of Columbus in all states but New York. In New York, products are offered and underwritten by American Family Life Assurance Company of New York. **NOTICE:** The coverage offered is not a qualified health plan (QHP) under the Patient Protection and Affordable Care Act (ACA) and is not required to satisfy essential health benefits mandates of the ACA. The coverage provides limited benefits. Aflac includes Aflac and/or Aflac New York and/or Continental American Insurance Company and /or Continental American Life Insurance Company.

Aflac | Aflac New York | WWHQ | 1932 Wynnton Road | Columbus, GA 31999
Continental American Insurance Company | Columbia, SC

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EXP 12/26

New payment center addresses

Billing stubs included with your statement are updated automatically. If you insert that stub into the windowed envelope with your payment, no change of banking information is necessary.

Aflac traditional and direct business	Aflac Traditional and Direct PO Box 673025 Dallas, TX 75267-3025	Overnight deliveries. PNC Bank c/o Aflac-Traditional and Direct Lockbox No. 673025 1200 East Campbell Rd. Suite 108 Richardson, TX 75081	Customers in: Alabama, Arkansas, Colorado, Florida, Georgia, Kansas, Louisiana, Mississippi, New Mexico, Oklahoma, Tennessee, Texas and Wyoming.
Aflac traditional and direct business	Aflac Traditional and Direct PO Box 7402 Pasadena, CA 91109-7402	Overnight deliveries. PNC Bank c/o Aflac-Traditional and Direct Lockbox No. 917402 465 N. Halstead St. Suite 160 Pasadena, CA 91107	Customers in: Alaska, Arizona, California, Guam, Hawaii, Idaho, Nevada, Oregon, Utah and Washington.
Aflac traditional and direct business	Aflac Traditional and Direct PO Box 535178 Pittsburgh, PA 15253-5178	Overnight deliveries. PNC Bank c/o Aflac-Traditional and Direct Lockbox No. 535178 500 1st Ave. Pittsburgh, PA 15219	Customers in: Connecticut, Delaware, District of Columbia, Maryland, Maine, Massachusetts, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Puerto Rico, Rhode Island, South Carolina, Vermont, Virginia, Virgin Islands and West Virginia.
Aflac traditional and direct business	Aflac Traditional and Direct PO Box 005626 Chicago, IL 60680-5600	Overnight deliveries. PNC Bank c/o Aflac-Traditional and Direct Lockbox No. 005626 350 East Devon Ave. Itasca, IL 60143	Customers in: Illinois, Indiana, Iowa, Kentucky, Michigan, Minnesota, Missouri, Montana, Nebraska, North Dakota, Ohio, South Dakota and Wisconsin.
Aflac Group	Aflac-CAIC PO Box 641629 Pittsburgh, PA 15264-1629	Overnight deliveries. PNC Bank c/o Aflac-CAIC Lockbox No. 641629 500 1st Ave. Pittsburgh, PA 15219	Customers in all states.
Premier Life, Absence and Disability	Aflac-PLADS PO Box 740272 Atlanta, GA 30374-0272	Overnight deliveries. PNC Bank c/o Aflac-PLADS Lockbox No. 749567 Phoenix Business Park 1669 Phoenix Pkwy. Suite 210 College Park, GA 30349	Customers in all states.

Please note: These addresses are only for remittance purposes.